



Issues with Furlough continue! Kate has kindly provided an update below. We've also created a Payroll Playlist to help you through this crisis plus included other updates (not furlough related (yey) from the CIPP. Moorepay and Payrolljobsboard.com. Happy Tuesday!

Best Wishes,  
[Nick Day](#) (JGA Recruitment Founder)



### Kate Upcraft Payroll Update 21/4/20: Issues Continue

1. Address required in the reclaim portal. It implies this is the address associated with the bank account as it comes after the question asking for the postcode for the bank account, it seems what this really means is the address either for the employer or individual if it's a parent claiming on behalf of a nanny or individual member of domestic staff, this isn't clear at all from the positioning of the question. It doesn't appear to cause the claim to reject but we don't know if any subsequent validation will be a problem.

2. **Director schemes:** these are being rejected if the annual salary for 2019/20 wasn't reported by midnight on the 19th March. As expected HMRC are validating that there are no 2019/20 earnings.

3. Claims rejecting (thanks Julie Hunter) saying If you are receiving error message *'the number of employees cannot be more than the number of employees you operate PAYE for'* you should check you have submitted a Full Payment Summary (FPS) during this period for all the furloughed employees you are trying to claim for.

3. If you need to change the number of employees before you have submitted the form, select 'Change the number or furloughed employees' on the number of employees confirmation page. Please note, changing the number of employees will remove all your answers and you would need to restart the claim. Julie's situation is to do with redundancies post February 2020 FPS and rehires for March not yet reported, I have heard this for less plausible reasons though and we (ICAEW) have escalated to HMRC

For practices that are ICAEW members they have now updated their letters of engagement in respect to CJRS claims.

Happy to hear of any gremlins you have found, plus any solutions of course, and to escalate if your own routes haven't proved successful as I'm sure other rep bodies are all on the case and I am just an ex-payroll consultant after all!

Best Wishes,

Kate Upcraft  
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# Let's keep the UK paid



## [CIPP Survey: 2020 LPC annual review of minimum wage rates](#)

To support the CIPP's written response to the LPC's 2020 consultation on what the National Living Wage (NLW) and National Minimum Wage (NMW) rates should be from April 2021, the Policy team have designed a survey. The survey aims to collect evidence which will assist in informing the LPC's recommendations for the 2021 NMW rates.

Read more [here](#)



PLAYLIST  
Payroll Covid-19 Playlist  
by JGA Recruitment

25 songs (1 hour and 33 minutes)

## [Payroll Covid-19 Playlist](#)

While we are all in isolation, I thought I would pull together some payroll related songs to keep us entertained while we work!

Enjoy songs titled: My Payroll Career, Furloughed, Sick Pay, Year-End, Workin' From Home, Calculations, Insomnia, Legislation, Wages Day, Undert Pressure, Isolation, Pay me Tuesday and Bills! Bills! Bills! (among others)!

Access the Amazon Playlist here [here](#)



## [Moorepay Free Payroll Legislation Guide](#)

It's vital you stay on top of changing legislation. But keeping up with the regular legislative updates is hard work. Just when you think you're compliant – there's something new to remember and implement!

However, there are a few things you can do to make life easier. We've put together a mini guide of six top tips to help you stay informed of the regular legislative changes to payroll. Download the guide [here](#)



### Featured Payroll Jobs on PJB

Despite the crisis, Payrolljobsboard.com remains the UK's most popular job board for payroll vacancies in the UK and across the Globe.

We currently have opportunities in Spain, Poland and the UK which are accepting applications right now for companies who continue to recruit.

If you would like to post and advert or just browse current payroll opportunities, go to [www.payrolljobsboard.com](http://www.payrolljobsboard.com)



### COVID-19 Payroll Resources Links

Kevin Waller kindly pulled together this list of COVID-19 Resources on LinkedIn.

- Coronavirus Job Retention Scheme: [Here](#)
- How to calculate the 80%: [Here](#)
- CJRS Online Calculator: [Here](#)
- Step by step guide: [Here](#)
- How to claim: [Here](#)
- Service availability and issues: [Here](#)
- Register for PAYE Online: [Here](#)
- Agents Online Service: [Here](#)
- Pensions - Guidance for employers: [Here](#)
- Technical guidance for large employers: [Here](#)
- Statutory Sick Pay - Employer guide: [Here](#)
- Rebate scheme: [Here](#)



## Payroll Recruitment Continues

It is a challenging time for us right now. Despite payroll recruitment continuing, there is no doubt that there has been a significant slow-down in terms of business due to recruitment freezes being introduced at board level.

The good news is, payroll, which has become the 4th emergency service recently, is being recognised as a critical function by HR and Boards alike, with special dispensation being granted for payroll vacancies to be recruited - even with freezes in place.

I highlight this, as with guidance on Frulopugh calculations changing daily and the stresses being put onto payroll departments ramping up daily, now may be the time you need to ask for some external help.

It is for this reason, here at JGA, we plan to try and stay BAU for as long as we can. We have many top temporary, contract and permanent payroll candidates ready and waiting to start their next career opportunity. Don't delay, contact us today if you need help.

Remember to look after your own mental health in this crisis - check my latest [Payroll Podcast](#) if you need some mindfulness guidance.

Look after yourselves, and each other.

Nick  
[JGA Recruitment](#) Founder  
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## A new HR L&D Podcast episode out today.

**Making Collaboration Work** - Recorded pre-Covid19, this recording focuses on successful collaboration. With the methods for communicating changing as we adjust to new WFH protocols during this Covid-19 crisis, learn how we can collaborate and communicate better in challenging circumstances.

Richard explores human dynamics to help us understand how organisations can collaborate better to help them thrive and become more effective. You can listen to the episode



### Managing your Mental Health in a Crisis

As the COVID-19 Crisis drags on, mental health is becoming something we all need to seriously consider as we navigate the constant pressures, anxieties and daily stresses of managing payrolls in such challenging circumstances.

In this episode, Nick Day sits down with Jazz Pitt is a certified Life Coach to talk about managing mental health in a crisis.

Access the episode [here](#)



### Payroll Update & Useful Payroll Tools!

Provided by our friends at MBKB Group - the largest provider of payroll apprentices in the UK.

- COVID19 Cyber Security Update: [Click Here](#)
- ACAS - Holiday Pay Update: [Click Here](#)
- DEA Update: [Click Here](#)



### If you are new to this mailing list...

If you are new to this mailing list, you may find that some of your questions have already been answered!

You can access all previous email updates (full of conversations, tips and advice) [here](#)

Free Furlough Calculations Spreadsheets have been UPDATED - you can access these: [here](#)



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